

PACTS III

IDIQ-DHS [Agency Specific]

- **Customer: DHS**
- **Gate: '0'**
- **Step: Presentation**
- **CRM: BIC1-PACTSIII-DHS-IDIQ**
- **CIT-Sector: Christopher Stahl**

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Location: Remote Location
Date: 12/24/2022

Business Priority Relevance



Client Relationships

BiC-1 is trying to garner the Agency Specific IDIQs and GSA Vehicles as a PRIME and aligning the Vehicles/IDIQ/MAC/GWAC – with the help of BiC-1 JV Members.



Core Adjacency

BiC-1 is aiming to PRIME the upcoming VEHICLES from GSA and other Agency Specific IDIQs-based on the past performances.



Prime vs. Sub

BiC-1 will be PRIMING this with BIC-1 JV Members as SUBs



Prime's Differentiation

BiC-1 is strategizing these vehicles by working closely with the current requirements on current program through JV members and past performances.



**Roadmap Alignment
(List other opportunities with the same Agency)**

- | | |
|----|-------------|
| 1. | POLARIS -SB |
| 2. | OASIS PLUS |
| 3. | ALLIANT-3 |

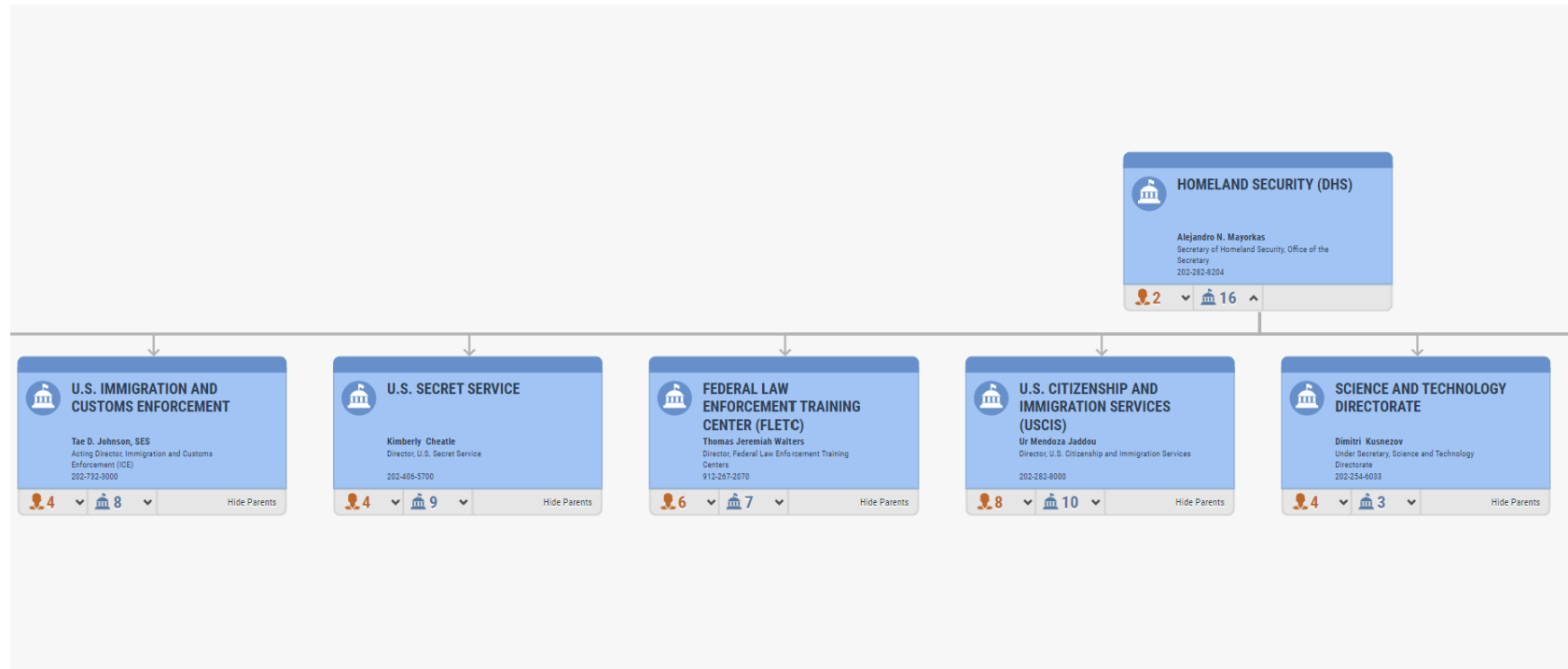
Opportunity Overview

Opportunity:	PROGRAMMATICS ADMINISTRATIVE CLERICAL AND TECHNICAL SERVICES III (PACTS III)		New/Recompete:	Recompete	CRM No.#:	BIC1-PACTSIII-DHS-IDIQ	
Acquirer Agency:	DHS		Incumbent:	Multiple [34 Awardees]	Solicitation No #:	7OSBUR22100000032	
End User Office Name (s):	USCIS		Contract Vehicle:	IDIQ- Agency Specific	Contract Type:	Firm Fixed Price,Indefinite Delivery Indefinite Quantity,Time and Materials,Labor Hour	
Location/Place of Performance:	OCONUS/ CONUS		Acquisition Type:	Service Disabled Veteran Owned Small Business [SDVOSB Set-Aside]			
Prime Interest:	BiC-1 [TBD]		POP (Period of Performance): POP is 10 years				
Prime (P):	BiC-1	Sub:	BiC-1 team members	NAICS/PSC:	541611 & 561110	PWin Change:	
\$\$ Value :	\$2 Bill.	Prime Value:	51%	Opportunity Status:	Pre-RFP	RFI/SS/WP:	06/2022
Total FTE:	on TO Basis	Sub Value:	49%	Draft RFP:	12/2022	Industry Day (if any):	04/13/2021
Sector (Defense/Civil) :	Multiple	Channel Team Members:	All Exclusive T-1/T-2	Final RFP:	06/2023	Proposal Due:	07/2023
OPS Exec:	Richi Y	Account Exec. (iPMO):	Gate-0 BD	Orals:	N/A	BAFO Due:	
Capture Exec:	Chris Stahl	PDM/PM:	TBA	Award Date:	01/2025 [Est]	Start Date:	
B&P Estimate:	Unanet T&E	Pre-PMO/BD:	Pankaj	Anticipated Personnel Clearance	TBD[TO basis]		
COR/CO Name:	John "Jay" McBride - john.j.mcbride@uscis.dhs.gov Office of Contracting USCIS: pactsiiii@uscis.dhs.gov 802-872-4507		Anticipated Facility Clearance	Top Secret			

Brief Program and Scope Description: The Department of Homeland Security (DHS) has a continuing requirement for Programmatic, Administrative, Clerical, and Technical Services (PACTS). The original contract was known as PACTS, the follow-on as PACTS II, and this opportunity report reflects PACTS III.

Unanet Code(s): GO 220 - GO Presentation and Oral Videos

Organization Chart/Government Contacts [POCs on the effort]



Contacts

John "Jay" McBride
Contracting Officer
 ✉ john.j.mcbride@uscis.dhs.gov

Office of Contracting USCIS
 📞 802-872-4507
 ✉ pactsiii@uscis.dhs.gov

Tanis Brainerd
 ✉ tanis.k.brainerd@uscis.dhs.gov

▶ [View All Contacts \(5\)](#)

Unanet Code(s): G1 370 - Compttve Intel-Ctct Lists Chart in Gate 1
 G1 320 - Verify Agency Buyer & Vendor Ecosystem

COMPETITION TYPE

- This will be SDVOSB set-aside
- The August 2022 APFS indicated that DHS is considering the following NAICS codes for this SSV:
 - 561110 Office Administrative Services;
 - 541611 Administrative Management and General Management Consulting Services; and
 - 541330 Engineering Services

PREVIOUS TITLE: PROGRAM MANAGEMENT ADMINISTRATIVE CLERICAL AND TECHNICAL SERVICES III

PREVIOUS SOLICITATION NUMBER

- 012022SSO
- F2022056981
- F2022059380
- 70SBUR22I00000032

PACTSII

INCUMBENT CONTRACT

- SDVOSB Set-Aside
- 2yr base + three 1yr options
- Two Functional Categories (FC), each with its own assigned NAICS:
 - Functional Category 1 – Program Management and Technical Services – NAICS code 541611
 - Functional Category 2 – Administrative and Operations Services – NAICS code 561110

Unanet Code(s): G0 220 - G0 Presentation and Oral Videos

Background

Programmatic, Administration, Clerical, and Technical Services (PACTS) III [Updated 12/19/2022]

The purpose of this posting is to provide industry with the following updates:

- The anticipated release date of the draft RFP is now 02/01/2023.
- Industry day is anticipated to be virtual and take place on 03/01/2023.

Additionally, please be advised that the Acquisition Planning Forecast System (APFS) record associated with this requirement is F2022059380. All PACTS III related questions are to be directed to PACTSIII@uscis.dhs.gov.

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The primary goal of this acquisition is to establish a suite of Department-wide Indefinite-Delivery Indefinite-Quantity (IDIQ) contracts for non-IT (Program Management, Technical, Operations (Clerical), and Administrative) services that will enable DHS to accomplish mission objectives. The acquisition and resulting multiple award contracts will collectively be referred to as PACTS II and are designed to offer a broad range of services and solutions to fulfill component and departmental service needs. This Statement of Work (SOW) is comprised of two (2) comprehensive Functional Categories (FC) of services: (FC1) Program Management (P), and Technical (T) services; and (FC2) Administrative and Operations (OS) Services, (A). Specific requirements will be further identified and defined at the TO level.

The Contractor shall provide the full range of program management, operations, technical, and administrative services in one (1) or more of the Functional Categories to meet the mission needs of DHS. As identified in Task Orders (TOs), the services provided under PACTS II will support DHS on a nationwide basis. The Contractor shall furnish the necessary labor personnel and materials (equipment, facilities, travel, and ancillary labor) required to satisfy the TO requirements. While the SOW identifies two (2) Functional Categories, the suites of resulting contracts are intended to satisfy a full range of related requirements but will not preclude the use of other vehicles and contracts to meet specific needs.

All prime Contractors awarded IDIQ contracts under PACTS II must be Service-Disabled Veteran-Owned Small Businesses. The primary North American Industry Classification System (NAICS) Code and size standard for each Functional Category are as follows:

Functional Categories

The Contractor shall furnish the full range of solutions and services necessary to meet the scope of the requirement of this contract and individual TOs issued under it. All solutions and services must meet the DHS policies, standards, and procedures identified in the individual TOs.

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Functional Category 1:

Program Management Services

Administrative Management and General Management Consulting Services: The Contractor shall provide support services on administrative management issues, such as financial planning and budgeting, equity and asset management, records management, office planning, strategic and organizational planning, site selection, and business process improvement. Services under this functional category may also include but are not limited to that of general management consultants that provide a full range of administrative; human resource; marketing; process, physical distribution and logistics; or other management consulting services.

Process, Physical Distribution, and Logistics Consulting Services. Contractor shall also provide support services in areas such as productivity improvement; quality assurance and quality control; inventory management; distribution networks; warehouse use, operations, and utilization; transportation and shipment of goods and materials; and materials management and handling.

Technical Services:

Engineering Services. The Contractor shall provide services in the support of physical laws and principles of engineering in the design, development and utilization of machines, materials, instruments, structures, processes, and systems. The assignments undertaken may involve any of the following activities: provision of advice, preparation of feasibility studies, preparation of preliminary and final plans and designs, provision of technical services during the construction or installation phase, inspection and evaluation of engineering projects and related services.

Environmental, Technical & Other Scientific Consulting Services. . The Contractor shall also provide support services to DHS components on environmental, scientific and technical issues. The Contractor shall provide assistance in such areas as the control of environmental contamination from pollutants, toxic substances, and hazardous materials, identify problems (e.g., inspect buildings for hazardous material), measure and evaluate risks, and recommend solutions. Provide expertise support in areas, such as air and water quality, asbestos contamination, remediation, and environmental law. Also provide sanitation or site remediation consulting services.

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Functional Category 2:


Administrative and Operations Services. The Contractor shall provide day-to-day office administrative support services, such as financial planning; billing and recordkeeping; and personnel. Additionally, the contractor shall provide a range of business operations support services to include letter drafting; document editing or proofreading; typing, word processing or desktop publishing; and other secretarial services, answering telephone calls and relaying messages to clients, postal and mailing services and one or more other office support services, such as facsimile services, and word processing services.

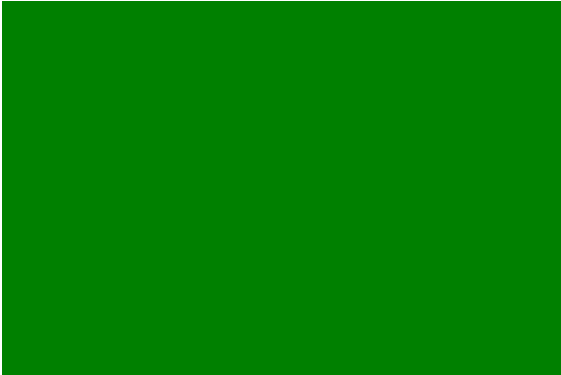
Court Reporting and Stenotype Services. The Contractor shall also provide verbatim reporting and stenotype recording of live legal proceedings and transcribing subsequent recorded materials and any other business support services for example address bar coding services, bar code imprinting services, and mail presorting services.

PACTS II had a broader scope than the first-generation PACTS program, as it includes additional types of services

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Customer Overview - Organization

-  Current/Recent
-  Strong Supporter
-  Moderate Supporter
-  Neutral Supporter
-  Dislikes
-  * Personnel Change



Moderate Supporter